

COMPUTER SUPPORT SPECIALIST

The Computer Support Specialist program is designed to help students acquire the knowledge and skills necessary to work in computer technical support positions and prepare for industry certification exams. Students will be able to provide technical support, troubleshooting, training and documentation to internal and external customers.

Courses include computer hardware, operating systems, common software utilities, fundamentals of networking and help desk concepts.

An Associate in Science degree, a Certificate of Proficiency, and Skills Certificates are available in the areas of CompTIA A+ Preparation, and Computer Support Technician 1. The following courses are recommended for potential Computer Support Specialist majors early in their academic career to help determine their interest in pursuing the major: CS1 (3-units) and CS1L (2-units), or CS 2 (4-units).

Labor Market Information:

Santa Cruz County Fastest Job Growth, 2001–2008

- Computer Support Specialists
- Computer & Information Systems Managers

For more information:

<http://www.calmis.ca.gov/FILE/OCCPROJ/scruzF&G.htm>

<http://www.cabrillo.edu/programs>
click on: Computer Support Specialist

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“Nine out of ten technology jobs are in non-technology companies.”

– ITAA (Information Technology Associations of America)

COMPUTER SUPPORT SPECIALIST

Natural and Applied Sciences Division

Wanda Garner, Division Dean

Division Office, Room 701

Gerlinde Brady, Program Contact, 477-5672

Counselor: 479-6225 or 479-6274 for appointment

Watsonville Counselor: 477-5134

Call 479-6328 for more information

<http://www.cabrillo.edu/programs>

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Who May Enroll

Cabrillo College is open to anyone 18 years of age or older, or anyone with a high school diploma or proficiency certificate. High school students also may attend classes at Cabrillo on a limited basis with the permission of their high school principals. For admission information:

<http://www.cabrillo.edu/services/webreg/>

Limited English language skills will not be a barrier to admission to and participation in occupational education programs. Students with limited English proficiency may need to develop their skills through ESL, English and Reading courses before entering programs with English prerequisites.

If you have or think that you may have a learning, psychological or physical disability and are in need of reasonable accommodations, and/or assistance with applying to this program, please contact Disabled Student Services at (831) 479-6379. Identification of disability is voluntary and will in no way jeopardize program selection. If accommodations need to be made for State and National Registry examinations, the disability must be certified.

Due to the rapid changes in job markets and to career education, please be advised that the information contained in this brochure may have been updated. Check with a counselor for current program requirements or check our website at: <http://www.cabrillo.edu/programs>

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Nondiscrimination Policy

Cabrillo Community College does not discriminate on the basis of ethnic group identification, national origin, religion, age, sex, race, color, physical or mental disability, or sexual orientation in any of its policies, procedures, or practices. This nondiscrimination policy covers admission and access to, and treatment and employment in, the college's programs and activities, including vocational education programs. Limited English language skills will not be a barrier to admission to and participation in vocational education programs.

Plan de accion no discriminatoria

Cabrillo Community College no discrimina a base de identificación con grupos étnicos, nacionalidad de origen, religión, edad, sexo, raza, color, incapacidad mental o física ni orientación sexual en ninguna de sus reglamentaciones, procedimientos o prácticas. Este plan de acción no discriminatoria incluye la admisión y el acceso a los programas y actividades, y el tratamiento y el empleo en los mismos, incluyendo la educación vocacional. Tener limitadas destrezas en el idioma inglés no constituirá una barrera para ser admitido o participar en los programas de educación vocacional.

Cabrillo College